

No Match Computers

117 Pipiwai Road,
Kamo,
Whangarei,
New Zealand
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Fax: (09) 4355443
www.nomatchcomputers.co.nz

RA Number

Defective RMA Request Form

Name / Company Name		Contact Person	
Return Address			
Contact Ph:		Contact Fax:	
Invoice Number	Serial Number	Product	Quantity
FULL DESCRIPTION OF FAULT ("Dead or Faulty" will not be accepted as an adequate fault description)			
Procedure			
<p>- Please fill out the entire form. Invoice number, Serial number and detailed description of fault is mandatory, or request will not be processed.</p> <p>- Return will not be processed unless RMA number is shown clearly on outside of packaging of returned product.</p> <p>- Non faulty goods will only be accepted if in original condition. i.e. product should be packaged in another box to avoid labels/writing/courier stickers on the original packaging.</p> <p>- Non re-saleable goods will not be accepted.</p> <p>- Request to return non faulty goods will only be accepted within 10 days of invoice date.</p> <p>- Where applicable N.M.C. reserves the right to charge a restocking fee. If this applies you will be notified when the RA number is issued.</p> <p>- If warranty goods are tested as 'non faulty' they will be returned to you at your cost.</p>			
PLEASE FAX TO (09) 4355443			